



PARKSIDE PRACTICE

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Parkside Practice Patient Participation Meeting

6 March 2024 – Minutes of Meeting

Attending: TM, SF, KP, EG,

Apologies: TP, GB,

This was the first meeting held for a while and as such was deemed a catch up meeting to update the patients as to changes at the practice and to enable the patients to ask any questions.

The group were introduced to two new members of staff at the meeting Tom Sawkins and Bernie Hampton (Nurse Practitioners) who will be seeing patients needing urgent on the day appointments. A duty doctor will also be available.

The merger between Parkside and Archers has not taken place as yet and this is likely to take place in October 2024.

The group were also informed that Dr Patterson would not be returning to the practice after her maternity leave. The patients were sorry to hear this.

We discussed the situation regarding Winchester and Basingstoke hospital and the proposal to downgrade Winchester's A&E department in the future and the extension of either Basingstoke Hospital or a new hospital being built. The group prefer going to Winchester hospital rather than travelling Southampton. Dr McCarthy informed us that were procedures being transferred to Basingstoke already.

At Parkside, Natalie a nurse has been undertaking COPD and asthma spirometry checks at the practice.

With regard to diabetic checks, patients were initially seen by the health care assistant and they were being followed up by a nurse by telephone. One member mentioned how uncomfortable the check on feet had been.

The practice is utilising technology available where possible. This also included the use of heart monitors for patients.

Feedback of good service : a patient receiving a same day return telephone call to discuss pain they were in, change of medication and a subsequent face to face appointment for a

referral to orthopaedic department. A patient receiving excellent service from Tom after establishing they needed same day hospital admission and waiting for the ambulance to arrive.

Dr McCarthy advised us that he and Dr Stephen were consistently at the practice. The regular GP's included Dr Das and Dr Kumar. Regular locum doctors were also used.

The practice is planning to increase routine appointment capacity in the near future.

The next meeting is due to be held in June 2024. The date being suggested is 12 June 2024. We will await confirmation of this from the practice.

Liz Goold